

Eurotop Communication Privacy Policy

Information about us

Eurotop Communication is committed to respecting the privacy and security of your personal information. We value and appreciate each and every customer. Shopping safely and securely is our main priority.

This Privacy policy will tell you what information we collect when you purchase goods and/or services from Eurotop Communication and what we do with it.

What information we collect:

We'll collect the following information when you create an account or place an order:

- Your name
- Contact address
- Email address
- Telephone number
- Delivery address (If different)

When we may ask for more information:

- If our couriers need help delivering.
- If your order is flagged up by our secure payment gateways and more information is required.
- If we need more information to solve any issues.

(This information will not be collected and collated but used temporarily to solve any problems that arise from an order)

Examples of information required:

- Documentation to support order, Proof of delivery address or customer.

How we may use your information/personal data:

We will use your personal data where appropriate to

- Provide goods and services to you and/or your organisation
- Profile our customers
- Let you know about latest handsets/special offers
- Inform you about other goods and services in which you may be interested

Should you create an account or order products from us, then you might receive emails informing you of special offers. You may, of course email us if you do not want to be on a mailing list.

How and where we store/transfer your data:

We will only transfer your personal data to countries that the European Commission has deemed to provide an adequate level of personal data protection. More information is available from the European Commission.

We will only transfer your data for the purpose of backup storage. This data is encrypted and can only be accessed by us

We will not share any of your personal data with any third parties for any purposes, subject to one important exception.

In some limited circumstances, we may be legally required to share certain personal data, which might include yours, if we are involved in legal proceedings or complying with legal obligations, a court order, or the instructions of a government authority.

Cookies

We use cookies on our website to help us to ensure that your experience is optimised and tailored to your interests. A link is made between you and the information you have provided to the website through the cookie. Certain advantages of cookies are that it helps keep your shopping basket separate from other users, keeps items in your basket between visits and offers a quicker checkout.

It should be noted that the majority of web browsers automatically accept cookies; however your web browser can be altered to not accept them. If cookies are blocked it does prevent certain features of the website from working correctly.

Access and correction of your personal information

You have the right to access the personal information that we hold about you in many circumstances. If we agree that we are obliged to provide personal information to you (or someone else on your behalf), we will provide it to you or them free of charge.

Before providing personal information to you or a person acting on your behalf, we may ask for proof of identity and sufficient information about your interactions with us that we can locate your personal information.

If any of the personal information we hold about you is inaccurate or out of date, you may ask us to correct it.

Your rights

EU and UK data protection laws afford you the following rights with respect to your personal data:

- The right to be informed
 - The right to object
 - The right to restrict processing
 - The right to access
 - The right rectification
 - The right erasure
 - The right to data portability
 - The right to not be subjected to profiling or automated decision making
- Visit the UK Information Commissioners website for further information about your privacy rights, or contact them should you ever have any queries about the way that your personal data are managed.

Contact

For any issues or concerns regarding the privacy policy or your details, please find our contact details below:

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